

Water has no substitute...
Conserve it!

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## **News Release**

For Immediate Release: September 6, 2018

## Water service shutdown scheduled for Ka'apuni Road in Kapa'a on September 11-12

KAPA'A - The Department of Water (DOW) has scheduled an overnight water service shutdown for customers located on a portion of Ka'apuni Road in Kapa'a; from Kawaihau Road to approximately one half-mile, south of Kepano Street on Ka'apuni Road and includes Alapaki Road. Water service will be turned off on Tuesday, September 11<sup>th</sup> from 9 p.m. to 5 a.m. on Wednesday, September 12th; weather permitting, in order to allow contractor, Earthworks Pacific Inc., to install a new water line and service connection to the existing system.

During a water service shutdown, affected customers are advised to take the following steps:

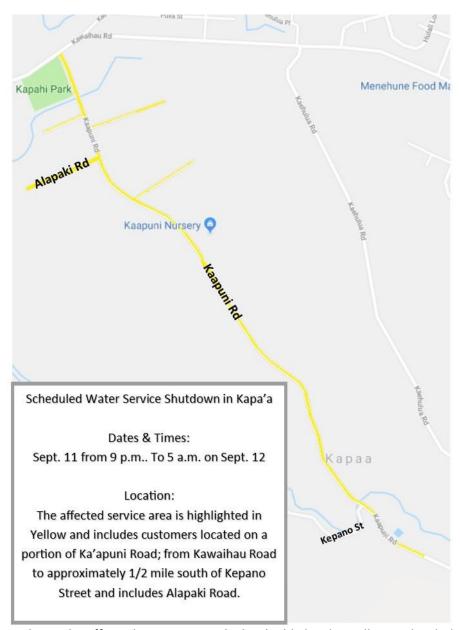
- Store enough water to meet your needs during the shutdown.
- Notify family, friends and neighbors that may be affected by the shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.

Customers are advised that when the water mainline is turned back on, air and or existing sediment may be mixed into the water causing it to appear white or milky at the tap. This is normal and if it occurs, customers may flush water out from an outside hose bib until water is clear.

To view a map of the affected area, visit <a href="www.facebook.com/KauaiDOW">www.facebook.com/KauaiDOW</a> or stop by our office in Lihue.

For more information, please call the Department of Water at 245-5455.

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The map above shows the affected service area which is highlighted in yellow and includes customers located on a portion of Ka'apuni Road in Kapa'a; from Kawaihau Road to approximately ½ mile south of Kepano Street and includes Alapaki Road.